

Message

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**From:** Lobik Stephen [slobik@facil.umass.edu]  
**Sent:** 6/23/2010 2:51:39 PM  
**To:** Hanchett, James (DPH) [James.Hanchett@state.ma.us]  
**Subject:** FW: FW: DPH Network Down

Just an FYI.

Stephen Lobik  
Capital Project Manager  
Facilities & Campus Planning Division  
University of Massachusetts  
(T) 413-545-6516  
(C) [REDACTED]  
(F) 413-545-3684  
slobik@facil.umass.edu

-----Original Message-----

From: Graeme Sephton [mailto:sephton@admin.umass.edu]  
Sent: Wednesday, June 23, 2010 10:18 AM  
To: phoneservice@oit.umass.edu  
Cc: Frank Kolek; Eric.Byrne@state.ma.us; Lobik Stephen  
Subject: Fwd: FW: DPH Network Down

Please issue a trouble ticket to verify/repair (Verizon data circuit feeding) our circuit # 170 6152 that goes to Morrill 1, jack 2-1-9.

Customer informs me that Verizon has verified their circuit all the way to Du Bois.

thank you,

Graeme

----- Original Message -----

Subject: FW: DPH Network Down  
Date: Tue, 22 Jun 2010 09:15:21 -0400  
From: Lobik Stephen <slobik@facil.umass.edu>  
To: Graeme Sephton <sephton@admin.umass.edu>  
CC: Byrne, Eric (DPH) <Eric.Byrne@state.ma.us>

Graeme,

Would you know why IT network in Morrill I would be down? Please see below and let me know.

Thanks,

Stephen

Stephen Lobik

Capital Project Manager

Facilities & Campus Planning Division

University of Massachusetts

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(C) [REDACTED]

(F) 413-545-3684

slobik@facil.umass.edu

\*From:\* Byrne, Eric (DPH) [mailto:Eric.Byrne@state.ma.us]  
\*Sent:\* Monday, June 21, 2010 4:52 PM

\*To:\* Lobik Stephen  
\*Subject:\* DPH Network Down

Stephen,

The network for the DPH folks in Amherst has been down all afternoon. I came out and checked the hardware - it all seems OK. Verizon is checking their lines, but say so far that it looks OK. Can you forward this to your IT folks to see if they might be aware of any problem with the circuit between DuBois and Morrill?

Circuit ID = [REDACTED]

Thanks,

-Eric

/\*\*\*\*\*/

/Eric Byrne/

/Systems Engineer/

/Information Technology Services/

/Massachusetts Department of Public Health/

/23 Service Center/

/Northampton, MA 01060/

/(413) 586-7525 x1130/